FREQUENTLY ASKED QUESTIONS

11 topics · 36 questions

CONTENTS

1. Important information for every visitor 8
2. Tickets 2
3. People with Disabilities and Accessibility 3
4. Camping 1
5. Jobs 1
6. Movement at the festival 4
7. Transportation to the festival and parking 2
8. Accommodation in the festival area 3
9. Food and drinks 1
10. Safety at the festival 7
11. Festival entry conditions 4

1. IMPORTANT INFORMATION FOR EVERY VISITOR

1. When does LOVESTREAM Festival 2026 take place?

LOVESTREAM festival will last from August 7 to 9, 2026.

2. Where does LOVESTREAM Festival 2026 take place?

Old Airport Vajnory, Bratislava.

3. When do we open the gates?

The festival gates open on Friday, August 7 at 13:00. The area is open until 03:00 the following day.

4. What awaits me at the entrance to the festival area?

At the entrance to the area, all visitors will undergo a security check. All visitors will receive a festival wristband with QR code upon presenting a valid ticket when arriving at the festival. To enable entry and staying in the festival area, the visitor is required to wear the wristband on their hand for the entire duration of the festival. With this wristband, the visitor can enter and exit the area at any time.

5. What am I forbidden to bring into the festival area?

Drugs, toxic and narcotic substances, glass containers, cans, plastic bottles, explosive substances - explosives, pyrotechnics, weapons - firearms, cutting weapons, knives, scissors, recording devices including data, image and sound recording devices (except mobile phones), umbrellas, party tents, folding chairs, oversized luggage (max size A3/13L), bicycles, scooters, longboard/skateboard, telescopic poles including selfie sticks, laser pointers.

Furthermore, festival participants are prohibited from:

- Posting and distributing any promotional materials or performing other marketing activities without organizer permission
- Photographing and creating audio and video recordings with professional equipment (Photography is only allowed for pre-accredited photographers)
- Climbing or scaling buildings and facilities in the event space - facades, fences, walls, poles, roofs and other structures

Security has the right to expel unauthorized vendors, persons disrupting the peaceful course of the festival, and visitors without valid identification wristbands from the area.

6. **Can I bring my own food and drinks?**

   For security reasons, it is forbidden to bring your own drinks and food of any quantity to the festival.

7. **Is entry to the festival allowed with animals?**

   For security reasons, entry to the festival with dogs and other animals is prohibited, except for assistance dogs for disabled persons.

8. **What about luggage during the festival?**

   It is not possible to bring luggage into the area, there is a luggage storage for that purpose. The permitted size for entry to the area is max A3 size. For security reasons, umbrellas are not allowed in the area. If you want to keep your belongings safe, you can purchase a lockable Lock-Inn locker. The number of lockers is limited.

2. TICKETS

1. **Stratil som e-mail s lístkami / potrebujem zmenu, vrátenie, upgrade alebo poistenie.**

   These requests are handled by the ticket seller: Ticketportal (help@ticketportal.sk) or NFCtron/Hometicket (info@nfctron.com). Please attach your payment confirmation and the order email.

2. **Dajú sa lístky kúpiť aj na mieste?**

   Yes, even directly at the festival; however, we recommend purchasing them online in advance.

3. PEOPLE WITH DISABILITIES AND ACCESSIBILITY

1. **Is my companion also eligible for a discount?**

   Yes, with a ZŤP-S disability ID card, your companion can also purchase a discounted ticket for people with disabilities (two tickets for people with disabilities

   tickets). There is no free admission for companions.

2. **Is there reserved or discounted parking for people with disabilities?**

   There will be reserved spaces for people with disabilities; there is no discount—just a standard AUTO PARKING ticket and, upon arrival, a disability ID card.

3. **Is the venue wheelchair-accessible?**

   Yes, access is via the main entrance, with a designated platform for visitors with limited mobility and wheelchair-accessible restrooms.

4. CAMPING

1. **Are there showers, restrooms, and drinking water at the campground?**

   The camping zones have restrooms, showers, and security; drinking water is available on-site. At Free Land, there are portable restrooms and a paid shower.

5. JOBS

1. **Are you looking for part-time workers or volunteers?**

   Email us at dobrovolnici@lovestream.sk.

6. MOVEMENT AT THE FESTIVAL

1. **How does entry to and exit from the area work?**

   All visitors will receive a festival wristband with QR code upon presenting a valid ticket when arriving at the festival, which is non-transferable. To enable entry and staying in the festival area, you are required to wear the wristband on your hand for the entire duration of the festival. With this wristband, you can enter and exit the area at any time. You will hand over the wristband only after the end of the entire festival or your festival day.

2. **Where can I move within the area?**

   Since the festival takes place on a large open area, visitors can move anywhere within the area (except VIP zone if they don't have this ticket). Stands and reserved seating are not available.

3. **What will be located in the festival area?**

   Foreign and domestic artists will perform on two large stages - Main stage, Electronic stage. Also prepared are a camping town, drinking water, health center, food stalls, parking spaces, rest and other experience activities, amusement park, VIP zone and many other attractions and activities.

4. **Can I freely come and go during the festival?**

   Whenever you need, you can comfortably leave and return through the main entrance. You just need to undergo a check upon re-entry so we can guarantee you smooth and safe re-entry to the festival.

7. TRANSPORTATION TO THE FESTIVAL AND PARKING

1. **How do I get to the festival?**

   You can get to the festival via Bratislava public transport to the OC Vajnory stop, by personal car (need to purchase parking), by taxi or by bicycle to the address Old Airport Vajnory. For visitors with SLOVAK LINES we are preparing a direct connection directly to the festival area. For more information, follow our social networks.

2. **What are the parking options?**

   We have a limited number of parking spaces available for visitors.

8. ACCOMMODATION IN THE FESTIVAL AREA

1. **Is it possible to camp in the area?**

   The festival will have a tent town directly in the Vajnory airport area. A tent in the tent town must be purchased in advance. If you plan to camp in PUBLIC CAMP, you need to bring your own tent.

2. **If we come with a van we want to sleep in, is a parking ticket enough?**

   No, a regular parking ticket is only for parking the vehicle and does not allow overnight stays. If you plan to sleep in a car, van or caravan, you need to purchase a CAMPING + PARKING ticket, which is designed for that purpose.

3. **I bought a CAMPING + PARKING ticket. How many tents can I set up?**
   Each ticket includes the possibility to set up 2 tents, each for 2 people.

9. FOOD AND DRINKS

1. **What kind of food can I expect at the festival?**
   The Lovestream festival offers a wide range of food. From regular burgers to various roasted and grilled meats, salads, pasta, pizza, and fresh juices. The food selection includes traditional Slovak and international cuisine.

10. SAFETY AT THE FESTIVAL

1. **Is there a medical center on site?**
   Yes, the complex has three medical stations where a doctor and medical staff are available around the clock.
2. **I am taking medication. Is it possible to store medication in the refrigerator?**
   Yes, there is a refrigerator in one of the medical stations where our staff will safely store your medication.
3. **How is the safety of festival visitors ensured on the festival site?**
   Safety on the festival site is ensured by a private security service, which continuously monitors the festival site and its surroundings. We have a camera system in place and also work closely and coordinate with the municipal police and the Slovak Police.
4. **How is weather monitoring ensured during the festival?**
   We have our own professional monitoring center available on site 24/7, where the weather is evaluated at hourly intervals, including wind movement, wind speed, possible precipitation, and storms.
5. **What to do in case of a sudden and unexpected event?**
   We have a safety and evacuation plan in place. In the event of such an incident, please watch the LED screen on the stage, where information about the evacuation and further steps will be posted. Maps showing the emergency exits are located throughout the premises, which are also marked separately with a green EXIT sign. In such cases, follow the instructions of the security service and do not panic.
6. **What if I lose my child at the festival?**
   In this case, we recommend that you find the nearest member of the security service or organizer, who will use a radio to broadcast an announcement stating where your child is located.
7. **What if I lose something at the festival?**
   There is a Lost and Found booth at the main entrance, where all items found during the festival are collected.

11. FESTIVAL ENTRY CONDITIONS

1. **What do I need to buy a disability ticket?**
   For purchase and check at entry, you only need a valid disability card of any category.
2. **Do you accept disability cards from other countries?**
   Yes, we also accept valid disability cards issued in other countries.

3. Are VIP tickets available for children?

VIP tickets are not available for children. The festival allows children with valid regular children's tickets to enter the VIP zone.

4. Is credit for bar/refreshments included in the VIP ticket price?

No, credit for bar or refreshments is not included in the VIP ticket price. However, the VIP zone has its own bar and refreshments, which you can conveniently purchase on-site.